

# A change to how resident gender is matched with Nourish

Dear Customer,

This email is for customers who use the integration between Nourish care planning and Camascope.

In an upcoming update planned for the week commencing 26 October, we're changing how residents are matched between the two systems. Camascope will use the resident's 'Sex at birth' field in Nourish instead of their 'Gender identity'. This means you won't need to change a resident's gender identity in Nourish to ensure their records match.

Medication rounds, the app and the rest of the Nourish integration are not affected.

## Why we're making this change

Nourish and Camascope record gender differently. These are the fields each system has, and the options you can choose in each:

| System    | Field           | Possible values                             |
|-----------|-----------------|---------------------------------------------|
| Nourish   | Sex at birth    | Male, Female, Not specified, Indeterminate  |
| Nourish   | Gender identity | Male, Female, Non-binary, Other, Not stated |
| Camascope | Gender          | Male, Female, Unspecified                   |

Today, when the integration is enabled, Camascope's Gender field is matched against the Gender identity field in Nourish. That causes two problems:

- Residents whose Gender identity in Nourish is Non-binary, Other, Not stated or blank show as Partially matched, and new residents like this are added to Camascope as Unspecified.
- Residents whose Gender identity in Nourish differs from their Sex at birth show their gender identity in Camascope, rather than their sex at birth.

Some homes have been changing residents' details in Nourish to get them to match. With this update, that's no longer needed.

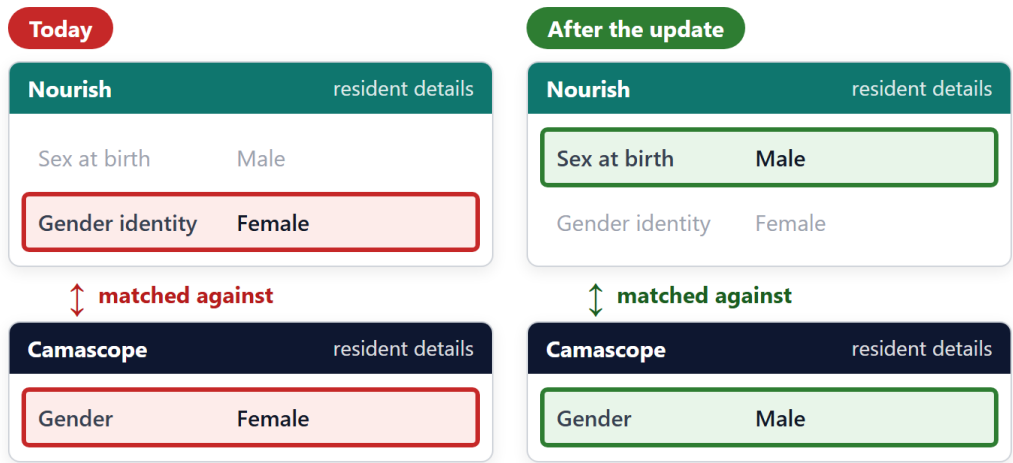
Does this affect me?

|                         |                                                                                                                                                        |
|-------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------|
| Most residents          | Nothing changes. Their Sex at birth and Gender identity are the same, so Camascope already shows the right value.                                      |
| New residents           | Their Gender in Camascope will come from their Sex at birth in Nourish (1, 2).                                                                         |
| Some existing residents | If a resident's Gender in Camascope doesn't match their Sex at birth in Nourish, they'll show as Partially matched until you update their details (3). |

What's changing

1. Which Nourish field we use

Camascope's Gender field will be matched against Sex at birth in Nourish, instead of Gender identity. Nothing changes in Nourish, and each resident's gender identity stays recorded there.



2. New residents added from Nourish

Today, a new resident whose Gender identity is Non-binary, Other, Not stated or blank is added to Camascope as Unspecified. After the update, every new resident is added with:

- Male or Female, matching their Sex at birth.
- Unspecified, if their Sex at birth is Not specified, Indeterminate or blank.

### 3. Existing residents that show Partially matched

Syncing only adds new residents. It doesn't update residents who are already in Camascope. So if an existing resident's Gender in Camascope doesn't match their Sex at birth in Nourish, they'll show Partially matched until someone updates the system that's wrong.

The screenshot shows the Camascope interface with a dark header containing the logo and navigation links: Dashboard, Medication, and Admin. The main content area is titled 'Camascope resident sync screen' and includes a 'Sync residents' button. It displays two tables of resident data. The first table, 'Most residents: no change', shows a resident Margaret Hill with a 'Matched' status. The second table, 'A resident whose gender identity in Nourish is different from their sex at birth', shows a resident Sam Taylor with a 'Partially matched' status. This status is shown in a yellow row, with a 'Today Matched' status in a red row and an 'After you update details Matched' status in a green row.

| Care Planning Status | Name          | Gender | DOB        |
|----------------------|---------------|--------|------------|
| Matched              | Margaret Hill | F      | 14/03/1938 |

| Care Planning Status               | Name       | Gender | DOB        |
|------------------------------------|------------|--------|------------|
| Today Matched                      | Sam Taylor | F      | 02/11/1945 |
| After the update Partially matched | Sam Taylor | F      | 02/11/1945 |
| After you update details Matched   | Sam Taylor | M      | 02/11/1945 |

Partially matched only affects the status on that screen. The resident's medication record is not affected.

#### What to do next

1. If anyone changed a resident's details in Nourish just to get them to match, following this update you will be able to change them back to what's right for the resident.
2. Check each resident's Sex at birth is filled in and correct in Nourish. If it's blank, new residents will be added to Camascope as Unspecified.
3. Once the update is live, check Camascope's resident sync screen for anyone showing Partially matched. For each one, work out which system is wrong and update it there: their Sex at birth in Nourish, or their Gender in Camascope.
4. If you need help, contact [support@camascope.com](mailto:support@camascope.com).
5. Share this email with the Managers at your homes.

Any questions? Just reply to this email or contact [support@camascope.com](mailto:support@camascope.com).

Thank you,  
The Camascope team